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**From:** Jim Funk  
**To:** Mike Powell  
**Date:** 11/20/02 2:02PM  
**Subject:** Triennial Review

DEC 02 2002

Federal Communications Commission  
Office of Secretary

Chairman Powell,

I am writing this on behalf of Arrival Communications employees, investors and our customers. Arrival is a facilities base CLEC serving business customers in California's South Central San Joaquin Valley and Central Coast. Arrival is a example of the 1996 Telecommunications Act working as proposed. We provide alterative voice and data services for business served by SBC and GTE. We serve 3rd and 4th tier markets where these business now have a choice to whom they want to choice base on their decision.

Me and my fellow employees have worked very hard to provide good service at a competitive price with real customer satisfaction. During your triennial review please allow us the opportunity to stay a value added business and let the customer have a choice.

And thank you for your consideration.

James M. Funk  
Network Operations Manager  
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Cell 661-978-8741  
<<White Paper Final.doc>>

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**From:** Laura Kuster  
**To:** Mike Powell  
**Date:** 11/20/02 11:53AM  
**Subject:** Triennial Review

11/20/02 11:53AM  
Original Document

My name is Laura Kuster and I am an employee of Arrival Communications, a California based competitive local exchange carrier based in Bakersfield serving customers in the Central Valley and along the Central Coast. Arrival has fought hard to build a successful, facilities-based business providing local telephone, long distance telephone and highspeed broadband data services to thousands of small to medium sized business. The 1996 Telecom Act is working because we are able to offer customers a very viable alternative to the incumbent local carrier. We encourage Congress and the FCC, as detailed in the attached letter, to maintain the pro-competitive regulatory framework currently in place and to build upon it. Thank you for your support in this matter.

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**From:** Sueellen40@aol.com  
**To:** Mike Powell  
**Date:** 10/31/02 12:54AM  
**Subject:** 10-30-02

DEC 02 2002

U.S. - Capital Markets Committee  
Office Secretary

Mr Powell,

And just what are your plans for me and 10,999 other employees of SBC Communications that are losing our jobs because of the AT&T, WorldCom UNE-P problem? And, why would any judge with a good mind or business sense grant WorldCom the permission to give bonuses to their employees for staying on when they have not paid their SBC Southwestern Bell bills since some of them were established in 2000? And, by the way, could you please explain these bonuses to me when so many hard working employees at WorldCom lost their 401K's and were also laid off while Bernie Ebbers and his associates were living high on the hog? Where is the logic in this? Do you read the news? Also, what do you expect for the ones of **us** that started with SBC when we were 18 years of age and have worked there for **24** years and are unable to retire or seek another job within the company? Who is going to pay our simple mortgages or health insurance or put our children through college? I am sure it will probably not be you or your "Republican" friends. I am anxiously awaiting your reply. Why are these competitors allowed to **use** our network for almost next to nothing without investing anything in our future? Please contribute something positive while you have the opportunity to make a difference.

A 43 year old, 24 year employee of Southwestern Bell, too young to retire, with a 16 year old son, whose 401K is dwindling down along with the employees of companies experiencing corporate greed,  
Debbie Louvier-Gontarek